



## Morrillo Beach Eco Resort

### RESERVATION / CANCELLATION POLICIES

“Iguanas greet you from the ground; howler monkeys, from above. With warm smiles, hosts Cari and Ryan Mackey welcome you with open arms and a refreshing tropical drink. You’ve arrived at the Morrillo Beach Eco Resort: an exotic, jungle-wrapped enclave along Panama’s sublime Pacific coast. At its core, it’s a place where every experience is enveloped in a deep-rooted respect for nature. From surf and snorkel to rest and relaxation, adventures are maximized, and ecological footprints are minimized.

In a treehouse-inspired suite, you can swing on a hammock on your private balcony while enjoying views of the surrounding estuary. Cotton sheets and French linens soothe the body, while the sounds of nature soothe the soul. Here, spacious rooms feature bright and soulful Latin-American design elements and comfortable locally made wooden beds, not to mention private bathrooms with high-pressure, solar-powered hot showers and handcrafted sinks. All cleaning products and detergents used are handmade and devoid of chemicals to minimize skin sensitivities, while local, handmade goats-milk soap and shampoo are our guest amenities.” Jim Bamboulis - Travel Writer

All rates are in USD per room, based on double occupancy, and subject to 10% hotel tax.

Our standard rates include:

- Breakfast
- Wireless internet connection in our common area

Check-In Policies:

- Check-in: 3:00 PM - 6:00 PM (we do not allow late check-in after 6 PM)
- Check-out: 11:00 AM
- Early check-in fee of \$50 will be charged if arrival is between 10 AM - 1 PM. Subject to availability.
- Late check-out fee of \$50 will be charged if departure is between 12 PM - 3 PM. Subject to availability.

Cari Mackey - Owner & Host  
WhatsApp Text Only: +507-6017-0965  
[cari@morrillobeachresort.com](mailto:cari@morrillobeachresort.com) | [www.morrillobeachresort.com](http://www.morrillobeachresort.com)

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## Terms & Conditions

- Children 1 y/o and under free in the room. Children from 2 y/o to 15 y/o are \$25 additional per night plus 10% tax.
- Children 17 years and older are considered an adult.
- Each room has a maximum of 2 adults, minimum of 1 adult.
- Double queen has a maximum of 2 adults, 4 guests with children 16 y/o and under.
- Single queen has a maximum of 2 adults, 3 guests with children 16 y/o and under.
- Single King has a maximum of 2 guests.
- Additional beds subject to availability.
- Non-smoking rooms as per Decree-Law 13. Failure to comply with this legislation will result in a deep cleaning surcharge of \$200.00 plus tax.
- The travel page of our website helps guests prepare for arrival which includes descriptions for the check-out process.
- Gratuities are customary and will be included on the check-out bill.
- Suggested donation for the Melikki Primate Rescue Center and our Sea Turtle Conservation Center will be included on the check-out bill for guest consideration.

## Reservations

- The reservation must be paid in full at the time of booking. Payments accepted\* are via credit card (Visa and Master Card), bank transfer, Chase Zelle, and PayPal. Any credit card, wire and/or transfer fees will be added to your bill at check out.
- 100% of the reservation will be refunded if the reservation is cancelled 30+ days prior to arrival date at check in time of 3 pm. Within 30 days of arrival, no refund will be granted. Deposit will be refunded within a week of the check-out date.
- A deposit of \$100/per night is required at check-in. Paid with credit card and can be used to pay the outstanding balance at check-out.
- Pets are not allowed
- Any broken or damaged equipment will be covered by the credit card on the reservation. Please ask for deposit amounts.
- Outside food & drink are not permitted.

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### Cancellations

- For a 100% refund, the reservation must be cancelled 30 days prior to the check in date at the check in time of 3 PM. Within 30 days, no refund will be granted.

### Adventure Reservation Policy

- To confirm an adventure experience with us, payment of 100% of the total reservation amount is required at the time of booking.
- We accept payment via CC, Paypal, Wire, Chase, Zelle, or Wise. Bank fees will be added at check-out.
- Cancellations made 30 days or more of your adventure date will receive 100% refund.
- Cancellations between 15 & 29 days notice of your scheduled adventure forfeit 50% of the cost.
- Cancellations within 14 days of your scheduled adventure forfeit 100% of the cost of the adventure.
- Any changes to the scheduled adventure plan will be discussed as needed. We always do our very best to accommodate our guests needs but cannot guarantee a reimbursement of the adventure cost.

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### Payment Policies

- At the time of check-in, the guest will be asked to provide a credit card guarantee for \$100 per night for incidental expenses that are not included in the rate.
- We accept Visa, M/C, Amex, Discover, Cash, ACH transfers, Wise, PayPal, and in some cases other options.

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